Terms & Conditions of Service

Last Updated: August 2025



Version	Date	Approved By	Notes
1.0	August 2025	David Church	Launch version

Braythorpe

About Braythorpe

Braythorpe Ltd is a UK-based leadership development company, founded by David Church and proud to be an LGBTQ+ owned business. We believe in practical, research-led leadership growth that's accessible to all.

Our mission is to provide leaders in education, health, non-profit, and public sectors with the tools, confidence, and support they need to lead with integrity, equity and real-world impact.

Everything we do is guided by our values:

- Integrity we are honest, transparent, and fair.
- Equity we challenge inequity and remove barriers to leadership.
- Inclusion we create spaces where everyone can contribute and belong.
- Practicality we focus on tools that work in the real world, not just theory.

We are committed to ethical business practices, continuous improvement, and building a leadership community that works for everyone.

For more information, visit <u>braythorpe.co.uk</u> or email <u>admin@braythorpe.co.uk</u>.

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Terms & Conditions of Service

1. Introduction

1.1 These Terms & Conditions of Service ("Terms") govern the use of Braythorpe Ltd's services, including membership subscriptions, toolkits, coaching, and any other content or products we provide ("Services").

1.2 By purchasing, subscribing, or using our Services, you agree to be bound by these Terms.

1.3 If you do not agree to these Terms, you must not use our Services.

2. Company Information

Braythorpe Ltd is registered in England and Wales, Company Registration No. 14431862.

Registered address: Suite 2444, Unit 3A, 34–35 Hatton Garden, Holborn, London, EC1N 8DX.

Email: admin@braythorpe.co.uk

3. Services

3.1 Details of the Services, including membership options, prices, and inclusions, are available on our website.
3.2 We may update, change, or discontinue any Service at our discretion.
3.3 We will use reasonable efforts to keep all descriptions and prices accurate.

4. Memberships & Accounts

4.1 Some Services require an account; you are responsible for keeping your login details secure.

4.2 Memberships are non-transferable. 4.3 Access to content is granted only while your membership is active.

5. Payment & Billing

5.1 Payments are processed via our thirdparty providers (e.g., Kajabi, Freshbooks). 5.2 All prices include VAT unless stated otherwise.

5.3 You agree to provide accurate and complete billing information.

6. Refunds & Cancellations

6.1 Refund terms are detailed in our Refund & Cancellation Policy.6.2 We may terminate your membership if you breach these Terms.

7. Acceptable Use

7.1 You must not use our Services for unlawful purposes or in a way that infringes others' rights.
7.2 You must comply with our Acceptable Use Policy.

8. Intellectual Property

8.1 All content we provide is owned by or licensed to Braythorpe Ltd.8.2 You may not copy, distribute, or adapt our content without prior written consent.

9. Liability

9.1 We are not liable for any indirect, incidental, or consequential loss arising from the use of our Services.9.2 Nothing in these Terms excludes liability where it cannot be excluded under law.

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10. Governing Law

These Terms are governed by the laws of England and Wales, and any disputes will be subject to the exclusive jurisdiction of the English courts.

Signed:

David Church

Director, Braythorpe Ltd

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Braythorpe Ltd Suite 2444, Unit 3A 34–35 Hatton Garden Holborn, London EC1N 8DX United Kingdom

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